

CODE24 WEB SOLUTIONS

Software Development Agreement Template

Standard template for websites, mobile applications, custom software and related digital services.

Service Provider	Client
Code24 Web Solutions Reg: 2025/892211/07 VAT: 9757733192 Email: help@code24.co.za	Client / Company: Registration / ID: Email:

1. Agreement and Scope

This Agreement records the commercial terms under which Code24 Web Solutions will design, develop, configure, deploy or support the digital product described in the project quotation or statement of work. The agreed scope, deliverables and milestones should be attached to this Agreement.

2. Services

Services may include website development, mobile application development, UI/UX design, backend/API development, database work, hosting and domain setup, payment integration, app-store preparation, maintenance and related technical services. Only services included in the approved scope are included in the project price.

3. Project Price and Payment

The project price is the amount stated in the approved quotation. Unless otherwise agreed in writing, a 50% deposit is required before development starts and the remaining 50% is due on completion and before final handover. Projects over R50,000 may use milestone payments. Monthly care plans are billed in advance.

4. Scope Changes and Revisions

Two reasonable rounds of design revisions are included unless the quotation states otherwise. New features, material scope changes, additional integrations or work caused by changed requirements may be quoted separately. Client approvals should be provided promptly to protect the agreed timeline.

5. Client Responsibilities

The Client will provide accurate business information, logos, content, credentials, approvals, access and third-party accounts required for the project. Delays caused by missing content, approvals, payments or third-party services may extend delivery timelines.

6. Delivery and Acceptance

A project is considered ready for acceptance when the agreed deliverables have been completed and made available for review. Minor defects that do not materially prevent use will be corrected during the agreed support period and do not automatically prevent final payment.

7. Intellectual Property

Subject to full payment, the Client receives ownership of the custom source code, designs and project assets specifically created for the Client, except third-party software, open-source components, licences, stock assets and reusable Code24 components. Third-party licences remain subject to their respective terms.

8. Confidentiality

Each party will keep confidential information received from the other party confidential and will use it only for the project. A separate NDA may be signed where additional confidentiality obligations are required.

9. Support and Maintenance

Post-launch support is provided for the period stated in the quotation or care plan. Bug fixes relating to code written by Code24 are covered during that period. New features, third-party failures, hosting problems, app-store policy changes and changes made by other developers may be chargeable.

10. Cancellation and Refunds

If a project is cancelled, charges may be retained for work already completed, committed third-party costs and approved expenses. Any refund will be calculated with regard to work completed and amounts properly due. Final delivery and source-code handover require settlement of outstanding amounts.

11. Third-Party Services

Code24 may integrate services such as hosting providers, payment gateways, Google services, Firebase, app stores, messaging providers or other third-party platforms. Their availability, pricing, policies and outages are outside Code24's control.

12. Warranties and Liability

Code24 will perform the agreed services with reasonable professional care. To the extent permitted by law, Code24 is not liable for indirect or consequential loss caused by third-party services, client actions, misuse, unauthorised changes, data loss outside Code24's control or platform policy decisions. Any contractual liability cap should be confirmed in the project-specific agreement.

13. Portfolio Use

Unless the Client requests confidentiality in writing or an NDA provides otherwise, Code24 may identify the completed project and display approved screenshots for portfolio and marketing purposes.

14. Governing Law

This Agreement is intended for use in South Africa and should be interpreted subject to applicable South African law. The parties should obtain independent legal advice for high-value, regulated or complex engagements.

PROJECT DETAILS

Project / Product	
Scope / Deliverables	
Total Project Price (ZAR)	

Deposit / Milestones	
Estimated Delivery	
Support Period	

SIGNATURES

Code24 Web Solutions Signature: _____ Name: _____ Date: _____	Client Signature: _____ Name: _____ Date: _____
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Template note: This document is a general business template and is not a substitute for legal advice. Customise it for the specific project and have the parties obtain independent legal advice where appropriate.